Risk Management

Internal and external risks are inevitable in a dynamic operating environment. To navigate this and stay ahead of the industry, we employ a comprehensive risk management process that allows us to adapt swiftly to unforeseen circumstances and seize the right opportunities. Through continuous monitoring and timely adjustments, we safeguard our operations, assets, and stakeholders' interests.



Risk Management Committee



Mr. T. P. Ostwal Chairperson



Mr. Inder T. Jaisinghani Member



Mr. Bharat A. Jaisinghani Mr. Nikhil R. Jaisinghani Member



Member



Mr. Gandharv Tongia Member



Mr. R. S. Sharma Member



Mr. Bhaskar Sharma Member

Risk Rating Matrix

- **Risk movement:** This refers to the change in the severity of a risk over time, indicating whether the risk is increasing, decreasing, or remaining stable.
- Risk likelihood: This metric evaluates the probability that a risk event will occur within a specified timeframe.
- **Risk impact:** This refers to the extent of damage or effect that an occurrence of a specific risk event would have on an organisation's objectives.
- **Risk appetite:** This represents the level of risk that an organization is willing to accept in order to achieve its strategic objectives.
- **Risk rating:** Risk likelihood x Risk impact

Risk	Likelihood	Impact	Appetite	Risk Rating
Threats to Information Security	Likely	Moderate	Low	
Technological Lag and Inadequate Adaptation	Possible	Moderate	Moderate	
Environment, Social and Governance	Possible	Moderate	Moderate	
Geopolitical and Social Instability	Likely	Rapid	Moderate	
Succession Planning	Possible	Slow	Moderate	
Threat from Competition	Likely	Slow	Low	
Foreign Exchange Rate and Commodity Price Fluctuations	Likely	Moderate	Moderate	
Statutory Compliance Failures	Possible	Moderate	Moderate	

Least Likely, Lowest Impact

Most Likely, Highest Impact

Risk Description

Caused by unauthorised

network, leading to

normal functioning of

interruption in the

systems - Material

breach of our information

Operational Risks

I. Threats to Information Security

Risk Movement

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Likelihood

Likely

Impact

Moderate

Appetite

Low









II. Technological Lag and Inadequate Adaptation

Risk Movement



Likelihood

Possible

Impact

Moderate

Appetite

Moderate

Capitals Impacted



Risk Description

Inability to evolve

and address digital,

channel/business model

innovation, automation,

and evolving GTM needs,

and keeping pace with

market-driven changes ('technology laggards')







and log monitoring

Mitigation Measure

State-of-the-art IT assets

Cloud-based applications

infrastructure and Apps

Mitigation Measure

· Strict monitoring of execution of digital roadmap for both B2B and B2C

Robust IT security system and policies

Effective software system and servers

Enhanced VAPT and RED teaming for IT

Deployment of role-based access control

- Utilisation of latest ERP system
- · Introduced latest tech to stay ahead of the peers:
- Migrated both B2B and B2C dealers to a newer portal with better functionalities
- Upgraded the Experts Loyalty Program, for retailers and electricians, with advanced features
- Launched the Pro+ app for electricians, to aid the business development team in influencer management

Capitals Impacted















Stakeholders Impacted

Operational Risks

III. Environment, Social and Governance

Risk Movement

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Likelihood

Possible

Impact

Moderate

Appetite Moderate

Risk Description

Risks due to inability to alian business objectives with ESG goals - Material

Mitigation Measure

- ESG Roadmap and Charter defined
- Materiality matrix prepared and internal ESG goals adopted
- KPIs/KRAs linked to achievement of ESG goals
- External consultant onboarded to guide and drive ESG implementation within the organisation
- Various product and site certifications ensure the highest levels of health and safety, such as
- ISO 9001:2015
 - BASEC

- 45001:2018

- IEC

- 14001:2015
- OHSAS
- UL
- Increased use of renewable energy, better water and waste management

Capitals Impacted





















Strategic Risks

I. Geopolitical and Social Instability

Risk Movement



Likelihood

Impact

Likely

Rapid

Appetite Moderate

Risk Description

Risks stemming from political and social situations, leading to disturbances within the business environment - Critical

Mitigation Measure

- · Geographic diversification of manufacturing, supply chain, and market. This ensures that location-specific issues do not bear an extensive impact on operations
- Protection against disruption through insurances eg. Industrial All Risk (IAR) etc.

Capitals Impacted













⇔ Stable

Intellectual capital















Value Chain Partners





Link to our Capitals







Link to our Stakeholders











Strategic Risks

II. Succession Plannina

Risk Movement

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Likelihood

Possible

Impact

Slow

Appetite

Moderate

Risk Description

Inability to retain human capital, to build high performance team for enabling customer centricity and to have a structured succession planning process - Material

Mitigation Measure

- · Plan and execute infusion of diverse talent at Senior leadership levels to ensure de-risking and enrich leadership capabilities across the board
- Targeted employer branding approach to enhance employee value proposition for both current and future workforce
- Skill-set assessment and training of middle and senior management

Capitals Impacted





Stakeholders Impacted

III. Threat from Competition

Risk Movement

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Likelihood

Likely

Impact

Slow

Appetite

Low

Risk Description

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Risk from competition posed by both established players and new entrants, who employ aggressive pricing strategies

Mitigation Measure

- Strong branding: Partnering with ICC to become the official partner for ICC tournaments
- Strengthening product portfolio through investment in R&D to stay ahead of the competiton
- Capturing rapidly growing market segments with superior products
- Adopting targeted GTM and production innovation strategies
- **B2C Secondary and Tertiary** scanning improvement

Capitals Impacted





Stakeholders Impacted







Financial Risks

I. Foreign Exchange Rate and Commodity Price **Fluctuations**

Risk Movement



Likelihood

Likely

Impact

Moderate

Appetite

Moderate

Risk Description

Risk related to fluctuating foreign exchange rates and volatility in pricing of input commodities, including metals such as copper and aluminium - Material

Mitigation Measure

- Risk Management Committee reviews compliance with Board-approved currency and commodity hedging strategy
- Documented commodity and foreign exchange risk management policy
- Robust hedging framework which encompasses contracts with embedded derivatives as well as forward contracts
- Automatic pricing module integrated with ERP
- Metal advance pricing module for the procurement team

Capitals Impacted





Stakeholders Impacted







Compliance Risks

I. Statutory Compliance **Failures**

Risk Movement



Likelihood

Possible

Impact

Moderate

Appetite Moderate

Risk Description

Risk related to noncompliance with statutory guidelines, including various rules and regulations under different statutes - Material

Mitigation Measure

- Statutory and internal audit by reputed global audit firms
- Compliance tool and tracker implemented with compliance owner mapped
- Respective departments are given timely alerts to ensure adherence to regulations

Capitals Impacted





Stakeholders Impacted











↔ Stable



Manufacturing capital



Human capital



Matural capital



Communities

Value Chain Partners











Financial capital

















