



POLYCAB INDIA LTD. – QUALITY POLICY

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We at Polycab give paramount importance to the quality and shall continue to strive providing best quality products and services to our stakeholders with their maximum satisfaction.

We believe that the Quality is achieved when a flawless product meeting customer expectation is created cost efficiently and correctly the first time and customers are satisfied with the service.

We are committed to continuous improvement and have established a quality policy which provides a framework for continuously measuring and improving quality performance.

Our quality policy specifies the degree of excellence as “all activities of the organization will be carried out in a systematic manner as per best standards and will: -

- meet applicable legislative requirements,
- be visible and auditable, and
- ensure that the needs of staff and stakeholders are met.

We at Polycab realize that Quality is the responsibility of all personnel, and therefore will promote a Quality Culture within the organization by means of sharing information, including personnel in decision making. Where deficiencies are found, related to the operation of the Quality Management, corrective and preventative action will be taken to ensure continual improvement of policies and procedures. The Quality system has the full commitment of our company's management.

Our employees demonstrate that quality comes first by continuously increasing knowledge about our customers, business partners, products and processes.

We operate in a profitable, professional and ethical manner so as to provide security and prosperity of our employees and their families. We take our responsibility as member of our community seriously and give regularly to charity and other local good causes.

The policy is reviewed regularly and updated if required to ensure Quality objectives are set which meet the needs of Polycab's stakeholders. It is communicated to all employees through induction training and is always available for reference on our company's intranet system.
